

(ANNEXURE A)

Escalation Matrix:

DETAILS OF	CONTACT PERSON	ADDRESS	CONTACT No.	EMAIL ID
CUSTOMER CARE	MR. KARAN SINGH	PLOT No. 250 UDYOG VIHAR PHASE IV GURUGRAM-122016 [HR]	0124 - 6613344 [MONDAY-FRIDAY 10AM-5PM]	dp@timecapital.in
HEAD OF CUSTOMER CARE	MR. NITIN SARASWAT	PLOT No. 250 UDYOG VIHAR PHASE IV GURUGRAM – 122016 [HR]	0124 - 6613355 [MONDAY-FRIDAY 10AM-5PM]	nitin.s@timecapital.in
COMPLIANCE OFFICER	MR. MANOJ MITTAL	PLOT No. 250 UDYOG VIHAR PHASE IV GURUGRAM - 122016 [HR]	0124 - 6613313 [MONDAY-FRIDAY 10AM-5PM]	manoj@timecapital.in
CEO	MR. SAHIL JAIN	PLOT No. 250 UDYOG VIHAR PHASE IV GURUGRAM - 122016 [HR]	0124 - 6613312 [MONDAY-FRIDAY 11AM-4PM]	sahil@timecapital.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html>

or respective Exchanges/Depositories at

NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>

BSE: <https://bsecrec.bseindia.com/ecomplaint/frmlInvestorHome.aspx>,

MCX: <https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint>,

NCDEX: <https://ncdex.com/grievances>

CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>,

NSDL: <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>,

MSEI: <https://www.msei.in/Investors/Introduction>

Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

THANK YOU