

(ANNEXURE A)

Investor Grievances / Escalation Matrix

DETAILS OF	CONTACT PERSON	ADDRESS	CONTACT NO.	EMAIL ID
CUSTOMER CARE	MR. KARAN SINGH	PLOT NO. 250 UDYOG VIHAR PHASE IV GURUGRAM-122016 [HR]	0124 - 6613344 [MONDAY-FRIDAY 10AM-5PM]	dp@timecapital.in
HEAD OF CUSTOMER CARE	MR. NITIN SARASWAT	PLOT NO. 250 UDYOG VIHAR PHASE IV GURUGRAM – 122016 [HR]	0124 - 6613355 [MONDAY-FRIDAY 10AM-5PM]	nitin.s@timecapital.in
COMPLIANCE OFFICER	MR. MANOJ MITTAL	PLOT NO. 250 UDYOG VIHAR PHASE IV GURUGRAM - 122016 [HR]	0124 - 6613313 [MONDAY-FRIDAY 10AM-5PM]	manoj@timecapital.in
CEO	MR. SAHIL JAIN	PLOT NO. 250 UDYOG VIHAR PHASE IV GURUGRAM - 122016 [HR]	0124 - 6613312 [MONDAY-FRIDAY 11AM-4PM]	sahil@timecapital.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in>

or respective Exchanges/Depositories at:

NSE: <https://investorhelpline.nseindia.com/NICEPLUS/> or ignse@nse.co.in

BSE: <https://bseclrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>, or is@bseindia.com

MCX: grievance@mcxindia.com

NSDL: <https://www.epass.nsdl.com> or relations@nsdl.com

CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>,

Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

THANK YOU